



Infrastructure Configuration Management 9th February, Breukelen, Netherlands

1. How do we maintain network diagrams for all buildings and the data centre(s)?
2. How do servers connect to the network and storage systems?
3. How do I maintain rack diagrams and hardware inventory without data duplication?
4. How do we use the data in our ITIL CMDB (if we have one) to support project change planning and operational risk management?
5. How can we easily communicate change to projects, operations, risk teams, 3rd Parties?
6. How can infrastructure configuration give us all of the above?

If you are interested in how the techniques of infrastructure configuration are applied, then come to our free half day workshop to learn more. We'll be covering how to reduce the effort required to understand and maintain complex IT systems using a combination of toolsets and supporting processes. Examples will cover data centres, office environments, networks, hosts/servers, service/system/application dependencies, cabling, etc.

Our case studies and examples will cover;

- Faster delivery of projects by reducing the level of reverse engineering and site surveys
- Reducing the risks and impacts of change in complex environments
- Reducing the amount of spreadsheets, diagrams and other data sources
- Reducing the workload on project and operational teams without losing control
- Linking Visio to spreadsheets and databases such as asset systems/CMDBs
- Automating the diagramming process for consistent Visio diagrams
- Integrating device data from monitoring and other toolsets
- Defining the level of detail – hardware build, inventory, connectivity, power, etc.
- Implementation approaches for legacy and new infrastructure

The workshop will be interactive and informal with the presenter(s) willing to help with delegate questions.

About Square Mile Systems

We specialise in infrastructure configuration management techniques and toolsets, with extensive experience in Visio visualization techniques. As part of our services we develop specialist training courses and workshops on Visio automation, ITIL service mapping and data centre management. Our sister company AssetGen develops software toolsets for documenting complex IT infrastructure, with Visio integration a key feature.

Registration

As places are limited to 30 attendees, registration is required for this event.

You can register by

- Website : www.squaremilesystems.com/c_contact.html
- Email : mail your registration details to events@squaremilesystems.com
- Fax : complete your registration details on this page and fax it to +44 (0)870 751 9268
- Telephone : or give us a call on +44 (0)870 950 4651.

Joining instructions will be sent a week before the event to all registered attendees.

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Registration details:

9th February, Breukelen, The Netherlands

If you could indicate if you would like to attend our workshop, or you are interested it will help our event planning.

Infrastructure Configuration Management **9:00 -12:30 ()**

I am unable to attend but would like to know more **()**

Please fill in the following details so we can contact you with further details.

Name :

Position :

Company :

Address :

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Telephone :

Email :